

AGENCY BUDGET REQUEST
STRATEGIC PLAN SUMMARY

AGENCY	Alabama Board of Examiners in Counseling	ACTUAL FY04	BUDGET FY05	ESTIMATE FY06
PROGRAM	Professional & Occupational Licensing & Regulation			
ACTIVITY	Licensing & Regulation of Counselors	209,039	294200	321,900
MISSION	To protect the public from incompetent, unethical and unlawful counseling practice, enforce standards for licensure, delineate unlawful conduct through disciplinary procedures(34-8A-1 et. seq.)			
VISION (Optional)				
VALUES (Optional)				
GOAL(S)	To ensure that only qualified individuals enter the profession To maintain computer based information on all licensees To resolve all complaints in a timely manner with action as required			
ASSUMPTIONS	Number of applicants for examination will continue at present rate	350	350	350
CRITICAL ISSUES	Number of LPCs & ALCs will remain same	1500	1500	1500
Internal	Periodic upgrade of computer hardware and software			
External	Improper appointment of Board members to terms that expire on dates other than the normal expiration of terms			
OBJECTIVES				
Spending	Increase administrative spending by no more than 10%	294200	294200	305000
Staffing	Maintain full-time-equivalent (FTE) staff at present level	2.7	2.7	2.7
Efficiency	Refine our record data base for licensees			
Quality	Reduce time to resolve complaints by 10% Reduce time to respond to new applicants by 10%			
STRATEGIES	Continue to review & conform to national standards for qualifications and practice Develop a plan acceptable to Governor's office to adjust appointments to comply with our statute Create plan to upgrade equipment to ensure that our database and equipment are adequate to meet our goals.			